

Weekend Testing Session - Can you connect the dots?

[24th August, 4:01 PM] Weekend Testing: Welcome everyone. My name is Ajay Balamurugadas, your facilitator for today. Testing software for 18+ years, love talking about software testing with people and help solve problems. Based out of Bangalore.

What about you? Please introduce yourselves.
Only chat, no need of call.

[24th August, 4:01 PM] Weekend Testing: Welcome to Weekend Testing :)

[24th August, 4:02 PM] Jahira: Hello Ajay!. Jahira Banu here...After long time participating weekend testing...Looking forward for learning and practicing testing

[24th August, 4:03 PM] Weekend Testing: Excellent, Jahira! Welcome. We have only two participants today and lets see how this goes!

[24th August, 4:04 PM] Weekend Testing: Today's missing is both simple and complex. This is about July 19 incident. Any guesses?

[24th August, 4:05 PM] Weekend Testing: You have one hour to digest this:
<https://www.techtarget.com/searchsoftwarequality/opinion/Lessons-learned-from-CrowdStrikes-automation-errors>

And come up with your own summary within the 60 minutes.

Let us begin. Your time starts now.

[24th August, 4:05 PM] Weekend Testing: (time)

[24th August, 4:05 PM] Weekend Testing: Feel free to ask any questions

[24th August, 4:06 PM] Jahira: Okay

[24th August, 4:07 PM] Weekend Testing: Feel free to ask any questions you might have...

[24th August, 4:07 PM] Weekend Testing: And this is a fail safe environment to practice and learn

[24th August, 4:08 PM] Jahira: What is expected here?..Should i understand the details from above and create my own summary?

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[24th August, 4:08 PM] Weekend Testing: have you heard of the CrowdStrike outage?

[24th August, 4:09 PM] Jahira: yes on July 19th...There were so many posts in linkedin and facebook on discussin this outage

[24th August, 4:09 PM] Weekend Testing: yes, you have to now summarize that outage report in your own words

[24th August, 4:09 PM] Weekend Testing: you can use any resource that you want

[24th August, 4:10 PM] Jahira: Okay Sure

[24th August, 4:11 PM] Weekend Testing: and as you are the only participant, we could reduce the time to 45 mins too.

[24th August, 4:09 PM] Weekend Testing: so, end time - 5 PM IST

[24th August, 4:11 PM] Jahira: Sure

[24th August, 4:34 PM] Weekend Testing: Last 26 mins, pay attention to existing videos/blogs too

[24th August, 4:45 PM] Weekend Testing: Hope your summary is coming out well. Last 15 mins

[24th August, 4:45 PM] Jahira: yes

[24th August, 4:48 PM] Jahira:

<https://docs.google.com/document/d/1oJlqJtNXdj-eVRuA9gYexStHugV0rtUXFPmnxOMJ8Qo/edit?usp=sharing> - Pls check Weekend

[24th August, 4:50 PM] Weekend Testing: are you done?

[24th August, 4:51 PM] Jahira: Yes

[24th August, 4:51 PM] Weekend Testing: Cool, how was this - easy? difficult? were you previously aware of this?

[24th August, 4:52 PM] Jahira: i know only the problem earlier....never taken efforts to learn what caused this issue...and its impact...and what was the post outage..I just crossed this as one of the news

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[24th August, 4:52 PM] Jahira: But now learning in deep, i understood the impact it created

[24th August, 4:52 PM] Jahira: and i understood how missing one test creates a huge outage

[24th August, 4:53 PM] Jahira: Risk Analysis is the Major thing..if it has been done..it could have been avoided

[24th August, 4:53 PM] Jahira: and i will learn more on this topic further

[24th August, 4:54 PM] Weekend Testing: It might not be that straight forward too. What factors helped in summarizing - what was your approach to summarize

[24th August, 4:55 PM] Jahira: First i tried to understand what is crowdstrike And what was the issue it caused And what caused this outage How many industries affected due to this. What was the fix given to it. How it could have been avoided

[24th August, 4:57 PM] Weekend Testing: Good, any new learning in how you connected the dots? Did you refer more articles?

[24th August, 4:58 PM] Jahira: yes i referred...there was link in the same articles to go through..Especially i found their risk analysis document which gave me wider view on it...

[24th August, 4:58 PM] Jahira: I taken efforts to go through all the links given in this article to understand it better

[24th August, 4:59 PM] Weekend Testing: excellent

[24th August, 5:00 PM] Weekend Testing: many times - we get lost in a sea of documents. At the same time, many don't explore in depth. Looks like you have taken a balanced approach

[24th August, 5:00 PM] Weekend Testing: Given another chance to summarize, is there any thing that you would like to change?

[24th August, 5:02 PM] Jahira: I hope most of the things i covered But i can add up more on the outage impact and how it was faced by crowdstrike...

[24th August, 5:02 PM] Jahira: yes i can add more to the docuement

[24th August, 5:02 PM] Weekend Testing: no problem.

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[24th August, 5:02 PM] Weekend Testing: In the limited time, you did a good job of putting structure to the thoughts

[24th August, 5:03 PM] Weekend Testing: Any more questions, any tools you used, which you would like to share with our audience?

[24th August, 5:04 PM] Jahira: No Tools used... once i got the requirement from you..I just processed on how to approach this..Created a skeleton on what and all i can cover on this. First created headings..and then worked on each heading..This is how i approached

[24th August, 5:04 PM] Jahira: What could i have done in a better way

[24th August, 5:04 PM] Jahira: Any suggestions?

[24th August, 5:04 PM] Jahira: Any other way i can approach it?

[24th August, 5:05 PM] Weekend Testing: At the start, a paragraph of what the summary contains - which sections it covers, would have helped too

[24th August, 5:06 PM] Weekend Testing: and there are multiple formats of writing a summary report - you could have tried out untried formats - flowchart, timeline, infographics...

[24th August, 5:06 PM] Jahira: Okay...got it

[24th August, 5:08 PM] Jahira: Anything more to discuss?

[24th August, 5:08 PM] Weekend Testing: It was nice having you. Even though its 1 person - you are learning and it helps you only. So, thanks for joining and see you in upcoming sessions!

[24th August, 5:08 PM] Jahira: Sure Ajay..Thanks...It was a good session though!

[24th August, 5:08 PM] Jahira: Thank you :)

[24th August, 5:09 PM] Weekend Testing: Thanks Jahira. See you, bye