

## WT 92: Mindmap: Session Transcript

---

[3:55:48 PM] \*\*\* Weekend Testing added Dwarika Dhish Mishra \*\*\*

[3:56:05 PM] \*\*\* Weekend Testing added neelima \*\*\*

[3:56:25 PM] Dwarika Dhish Mishra: hi

[3:56:41 PM] \*\*\* Weekend Testing added Koh Takahashi \*\*\*

[3:57:38 PM] Weekend Testing: Hello everyone

[3:57:45 PM] neelima: hello

[3:57:49 PM] Weekend Testing: we will start the session in few more minutes.

[3:57:51 PM] Dwarika Dhish Mishra: Hi

[3:58:00 PM] Weekend Testing: waiting for few other testers to join in.

[3:58:05 PM] Mamatha D: Hi all

[3:58:08 PM] Koh Takahashi: Hi everyone

[3:58:17 PM] neelima: Hi Koh

[3:58:42 PM] Koh Takahashi: Hi Neelima

[3:58:49 PM] Dwarika Dhish Mishra: hi everyone, I am Dwarika and I am joining you all very first time

[3:59:26 PM] neelima: Welcome to the session Mishra

[3:59:34 PM] Mamatha D: Hi, am Mamatha and this my first session

[3:59:49 PM] Dwarika Dhish Mishra: thank you Neelima

[4:02:37 PM] Weekend Testing: Hello Everyone, I am Ajay Balamurugadas, your facilitator for today. Please introduce yourselves. Your experience, blog, interests...

[4:03:55 PM] neelima: I got 3years experience in testing and this is my third session

[4:04:05 PM] Koh Takahashi: Hi I'm Koh from Japan. I'm doing software testing less than one yaer

[4:04:10 PM] Dwarika Dhish Mishra: Hi every one greeting to you all , My Name is Dwarika Dhish Mishra and I have 2+ years of experience in Manual testing and currently i am working on Selenium WebDriver and I use to write one blog <http://abodeqa.wordpress.com> and in spare time i use write mail to people of same interest

[4:04:36 PM] Mamatha D: Hi, am mamatha, am new to testing, still not yet started with my blog but soon will be starting...

## WT 92: Mindmup: Session Transcript

---

[4:04:42 PM] Dwarika Dhish Mishra: THIS is my first session

[4:04:45 PM] \*\*\* Weekend Testing added Sarmila Patra \*\*\*

[4:04:52 PM] Koh Takahashi: Cool! I'm actually learning selenium webdriver in Ruby now:)

[4:04:58 PM] Weekend Testing: I have been testing for close to 7 years and I am the co-founder of weekendtesting concept. I blog at [EnjoyTesting.blogspot.com](http://EnjoyTesting.blogspot.com)

[4:05:09 PM] Weekend Testing: Welcome Sarmila. Please introduce yourselves.

[4:05:36 PM] Dwarika Dhish Mishra: @ Ajay I am following you on various social network and have read your books also

[4:06:15 PM] Sarmila Patra: i am sarmila working in a start up company

[4:06:57 PM] Mamatha D: I have statred my learning from 15 days back am very much excited to learn a lot from you guys

[4:06:59 PM] Sarmila Patra: i want to learn selenium with java web driver and data driven testing

[4:07:01 PM] Weekend Testing: For those who are new to weekendtesting concept, let me explain in brief.

We start with a mission. We test for an hour. The next one hour we de-brief about our testing. Feel free to ask any questions here or in private.

[4:07:54 PM] Weekend Testing: Today's tool is a mind mapping tool - [www.mindmup.com](http://www.mindmup.com)

[4:08:20 PM] Weekend Testing: If we are lucky, we might even have the creator join us in today's session.

[4:08:56 PM] Weekend Testing: Go to the site and get familiarized for few minutes while I wait for 5 minutes to check if we can have the creator join us.

[4:09:13 PM] Dwarika Dhish Mishra: ohk

[4:09:24 PM] Koh Takahashi: Cool!

[4:09:41 PM] Mamatha D: :)nice!

[4:09:46 PM] Sarmila Patra: ok

[4:12:10 PM] \*\*\* Weekend Testing added gojkoadzic \*\*\*

[4:12:43 PM] Weekend Testing: Hello Testers, we have Gojko Adzic with us. He is one of the creators of [www.mindmup.com](http://www.mindmup.com)

[4:13:00 PM] gojkoadzic: Hi

## WT 92: Mindmup: Session Transcript

---

[4:13:15 PM] Dwarika Dhish Mishra: Hi Gojko

[4:13:26 PM] Sarmila Patra: hi Gojko

[4:13:27 PM] Mamatha D: hello Gojko

[4:13:34 PM] Koh Takahashi: Hi Gojko

[4:13:37 PM] neelima: Hi

[4:13:43 PM] Weekend Testing: For the next one hour, this is our mission:

Based on <http://blog.mindmup.com/p/keyboard-shortcuts.html>

[4:14:02 PM] gojkoadzic: Thank for doing this :) MM is open-source so any help is greatly appreciated

[4:14:05 PM] Weekend Testing: explore the functionality of the application and feel free to provide your feedback.

[4:14:18 PM] gojkoadzic: How far did you get?

[4:14:20 PM] Weekend Testing: You can work in pairs or work solo too.

[4:14:35 PM] Dwarika Dhish Mishra: nice

[4:14:51 PM] Sarmila Patra: ok

[4:15:08 PM] Mamatha D: ok

[4:15:22 PM] Weekend Testing: We have just started and not gone much far.

[4:15:36 PM] gojkoadzic: You can explore that in combination with drag&drop of nodes with mouse

[4:15:52 PM] Dwarika Dhish Mishra: ya i have just explore the same

[4:15:57 PM] gojkoadzic: I'm babysitting now but I'll be online

[4:16:00 PM] Weekend Testing: Testers, lets get some variety in terms of browsers.

[4:16:20 PM] Weekend Testing: Please list the browsers you can test on.

[4:16:26 PM] gojkoadzic: Btw, IE is not supported

[4:16:34 PM] Dwarika Dhish Mishra: I am on Chrome

[4:16:47 PM] neelima: I too in chrome

[4:16:49 PM] gojkoadzic: We decided to kill that 2 weeks ago, too few users

[4:16:51 PM] Sarmila Patra: Me too

## WT 92: Mindmup: Session Transcript

---

[4:16:55 PM] Mamatha D: Chrome

[4:17:05 PM] gojkoadzic: Chrome, FF, safari should all work

[4:17:20 PM] Weekend Testing: I can test on Firefox. Anyone else can take Firefox?

[4:17:25 PM] gojkoadzic: On PC, Mac, Android and IOS

[4:17:28 PM] Weekend Testing: Koh - Can you use Safari?

[4:17:31 PM] Mamatha D: What about in firefox

[4:17:52 PM] Dwarika Dhish Mishra: ok then I am workign on Safari

[4:17:59 PM] Koh Takahashi: Sure I will use Mac/Safari then

[4:18:03 PM] Mamatha D: Am on Chrome

[4:18:03 PM] Weekend Testing: let me work on Android instead of Firefox.

[4:18:53 PM] neelima: I can work in firefox

[4:19:06 PM | Edited 4:19:29 PM] Weekend Testing: Dwarika, Koh - Safari

Ajay - Android

Mamatha, Sarmila - Chrome

Neelima - Firefox

[4:19:16 PM] Sarmila Patra: chrome

[4:21:40 PM] Weekend Testing: @Gojko - Android app available?

[4:22:32 PM] \*\*\* Weekend Testing added suman\_athuluri \*\*\*

[4:23:24 PM] gojkoadzic: No separate app, the site adjusts to mobile

[4:23:29 PM] Weekend Testing: ok

[4:24:33 PM] gojkoadzic: Another potential reference for claims about features is <http://www.mindmup.com/default>

[4:25:01 PM] suman\_athuluri: ok

[4:25:44 PM] \*\*\* Weekend Testing added Helena \*\*\*

[4:26:19 PM] Weekend Testing: we have 50 mins left

[4:26:29 PM] Dwarika Dhish Mishra: ok

## WT 92: Mindmup: Session Transcript

---

[4:26:46 PM] Mamatha D: yeah will get started

[4:48:17 PM] Weekend Testing: last 30 mins left (o)

[4:48:55 PM] Sarmila Patra: ok

[4:48:56 PM] Dwarika Dhish Mishra: ohk

[4:53:02 PM] \*\*\* Weekend Testing added Michael Bolton \*\*\*

[5:05:48 PM] Weekend Testing: how is it going?

[5:05:59 PM] Dwarika Dhish Mishra: good

[5:06:03 PM] Weekend Testing: how much more time do you think we need?

[5:06:23 PM] Dwarika Dhish Mishra: just has complete shortcut combination

[5:06:27 PM] neelima: quite interesting

[5:06:57 PM] Weekend Testing: Test Reporting is as important as Testing. Hope you are working on the final report too.

[5:07:12 PM] neelima: yes

[5:08:45 PM] Michael Bolton: @WeekendTesting Rather than saying "test reporting is as important as testing", I'd suggest "testing" (for a client) without test reporting is something less than testing.

[5:11:30 PM] Weekend Testing: ok, let us wrap it up soon. Please upload the reports to dropbox and share the links.

[5:11:53 PM] Weekend Testing: last 5 mins

[5:12:06 PM] gojkoadzic: Or create it on MindMup as a mind map :)

[5:13:02 PM] Weekend Testing: Can multiple folks work on a single map Gojko?

[5:13:26 PM] Koh Takahashi: Here is my report

[http://dl.dropbox.com/u/4779381/Koh\\_WT\\_92.doc](http://dl.dropbox.com/u/4779381/Koh_WT_92.doc)

[5:13:58 PM] neelima: no i think everyone worked independently

[5:14:12 PM] Michael Bolton: Just a couple of quick notes. I observe the the tooltips for the buttons in the control panel don't incorporate the keyboard shortcuts in the description. Some products do this.

[5:14:32 PM] \*\*\* Dwarika Dhish Mishra sent mindmup.txt \*\*\*

[5:14:55 PM] \*\*\* Dwarika Dhish Mishra sent mindmup.png mindmup\_2\_enter button.png \*\*\*

## WT 92: Mindmap: Session Transcript

---

- [5:15:15 PM] gojkoadzic: Realtime collab is in plan for next month
- [5:15:18 PM] Dwarika Dhish Mishra: have just listed my observation
- [5:15:21 PM] Michael Bolton: I find I'm unable to select multiple nodes at once.
- [5:15:37 PM] Dwarika Dhish Mishra: ya me too
- [5:15:55 PM] Dwarika Dhish Mishra: there is one issue there one we are hitting ctrl+O then
- [5:16:03 PM] Dwarika Dhish Mishra: a file directory window opens
- [5:16:08 PM] gojkoadzic: What would you do with them after multiple selection?
- [5:16:25 PM] Dwarika Dhish Mishra: and after selecting any file we get to a new browser window
- [5:16:30 PM] Weekend Testing: one sec folks, lets hold on... It is difficult to follow multiple threads.
- [5:16:31 PM] Michael Bolton: I find that Ctrl-down-arrow moves nodes up and down, which is really cool. However, if I want to move a node laterally, I can't seem to do it.
- [5:17:01 PM] Michael Bolton: Yeah, sorry about this. I only have time to drop a couple of little squibs, and then I have to clear out of this hotel room.
- [5:17:25 PM] Weekend Testing: ok, go ahead.
- [5:17:44 PM] Michael Bolton: Gojko, I presume that it's okay to use this product in testing classes, and that you'll be happy to get bug reports?
- [5:17:56 PM] \*\*\* Mamatha D sent WeekendTesting92Report.rtf \*\*\*
- [5:18:00 PM] gojkoadzic: Sure
- [5:18:21 PM] Michael Bolton: Okey doke. Sorry I didn't notice this earlier. Bye!
- [5:18:46 PM] Weekend Testing: Thanks Michael.
- [5:19:13 PM] Weekend Testing: who else have to submit the reports? I have received from Dwarika, Koh, Mamatha
- [5:19:26 PM] Weekend Testing: @Helena, Neelima, Suman?
- [5:19:30 PM] Dwarika Dhish Mishra: its a kind of dream come true after see mr Bolton
- [5:19:31 PM] neelima: i am uploading it to dropbox, will share the link
- [5:20:02 PM] Helena: My stuff is in the dropbox... coming along
- [5:20:23 PM] gojkoadzic: What would people expect to see after multiple selection?

## WT 92: Mindmap: Session Transcript

---

[5:20:44 PM] Weekend Testing: Gojko, shall we start with Koh's experience as he seems to be ready..

[5:20:50 PM] Helena: <https://www.dropbox.com/sh/3zsf3caf8rk6kt/pzwukl0YyW>

[5:21:13 PM] \*\*\* suman\_athuluri sent BUG\_Report.txt \*\*\*

[5:21:24 PM] Dwarika Dhish Mishra: suppose we need to add multiple node to another existing parent node then we need multiple select and then P to copy that to existing parent node

[5:22:14 PM] Weekend Testing: ok, Gokjo - you have any questions to everyone before we go about each tester's experience report?

[5:22:44 PM] gojkoadzic: I'm having problem receiving files

[5:23:03 PM] neelima: [https://www.dropbox.com/s/ye09ts6tmgdqaup/Mindmap\\_Shortcut%20keys\\_24Mar2013.docx](https://www.dropbox.com/s/ye09ts6tmgdqaup/Mindmap_Shortcut%20keys_24Mar2013.docx)

[5:23:07 PM] Weekend Testing: no problem, I can send you separately

[5:24:24 PM] Gojko Adzic: dropbox files are loading now, give me a min to read them

[5:24:41 PM] Weekend Testing: sure, we will start once you say.

[5:24:56 PM] Weekend Testing: meanwhile - anyone new to mindmaps?

[5:25:20 PM] neelima: I am new

[5:25:34 PM] Gojko Adzic: Koh find quite a few usability issues

[5:25:58 PM] Mamatha D: I had a very good experience since am new to testing

[5:26:11 PM] Gojko Adzic: @Koh from a pretend customer perspective, I'd prefer the test report to not include everything you've done

[5:26:16 PM] Gojko Adzic: but only your findings

[5:26:27 PM] Gojko Adzic: not sure if that is true for your business users in general

[5:27:13 PM] Dwarika Dhish Mishra: its really a nice hunt

[5:27:28 PM] Gojko Adzic: @Neelima - what do you mean by "Node is allowing to enter special characters with out any meaningful info"

[5:28:45 PM] neelima: i mean we have to give some name or information to refer the node, but instead it is simply allowing to enter any keyboard characters

[5:29:19 PM] Gojko Adzic: ok, so you'd prefer this to be prevented?

[5:29:29 PM] Weekend Testing: Any specific reason why you want to restrict few characters?

## WT 92: Mindmap: Session Transcript

---

[5:29:31 PM] Helena: I think it's ok unless the characters cause an issue.

[5:29:46 PM] Gojko Adzic: also, your observation #3. This is quite a big bug. So i'd like to dive deeper into it

[5:29:51 PM] Gojko Adzic: but I can't seem to reproduce it

[5:30:15 PM] Gojko Adzic: you could improve the test report slightly by suggesting how you perform the scroll

[5:30:16 PM] neelima: i think there should be a validation to check if special chars are used in combination with sentences or words

[5:30:27 PM] Gojko Adzic: because there are several options for scrolling

[5:30:31 PM] Gojko Adzic: and perhaps we're using different ones

[5:31:05 PM] Gojko Adzic: your first observation is quite good

[5:31:20 PM] neelima: I have created multiple parent nodes using shift+tab on only one side of the mindmap

[5:31:20 PM] Gojko Adzic: because the assumption was that people would enter a hex code with a # prefix (web standard)

[5:31:27 PM] Gojko Adzic: but this is not explained anywhere

[5:31:33 PM] Gojko Adzic: so we can improve the description

[5:31:33 PM] Weekend Testing: Please use [www.supportdetails.com](http://www.supportdetails.com) to know a quick overview of the environment

[5:32:12 PM] Gojko Adzic: Ajay, this is not what I was talking about

[5:32:23 PM] Gojko Adzic: there are at least 3 ways to command scrolling

[5:32:48 PM] Gojko Adzic: and observation #3 says "unable to scroll vertically"

[5:33:02 PM] Gojko Adzic: the report can be improved by stating how the scroll was attempted

[5:33:13 PM] Weekend Testing: ok, I thought browser size also played a part.

[5:33:20 PM] Gojko Adzic: (eg scrolling by mousewheel, scrolling by dragging map center node, scrolling by dragging map background)

[5:33:24 PM] Weekend Testing: yes, that info will be helpful.

[5:33:32 PM] Gojko Adzic: browser size is typically quite helpful

## WT 92: Mindmap: Session Transcript

---

[5:33:41 PM] Gojko Adzic: what we do for feedback reports (About MindMup-> talk to us)

[5:33:51 PM] Gojko Adzic: is automatically capture all that info you listed and send with feedback

[5:34:05 PM] Helena: I am only using my trackpad so I had to resort to using click-hold-drag as I couldn't use the scrollbars in the browser window. it was quite uncomfortable

[5:34:23 PM] Gojko Adzic: ok, that's an important usability issue as well

[5:34:35 PM] Gojko Adzic: trackpad should work automatically without scrollbars

[5:35:02 PM] Gojko Adzic: eg there are no scrollbars, but if the focus is on the map and you give it a scroll gesture (on mac, two fingers up/down)

[5:35:09 PM] Gojko Adzic: this should work out of the box

[5:35:13 PM] Gojko Adzic: does it not work for you?

[5:35:19 PM] Gojko Adzic: so @Neelima

[5:35:25 PM] Gojko Adzic: +1 point for observation #1 - great

[5:35:35 PM] Gojko Adzic: and the screenshot really helped understand what you did

[5:35:55 PM] Gojko Adzic: without the screenshot I'd be tempted to say "it already works" but my assumption would be that you used #format

[5:36:08 PM | Edited 5:36:35 PM] Helena: oh man, it does! I know where the issue was: I couldn't see the scrollbars in the window getting shorter as the map was growing, so my brain did a short-circuit: my trackpad wouldn't work (or rather, I didn't really think of it and tried to make do with click-hold-drag). my bad!

[5:36:39 PM] Gojko Adzic: @helena - this is a usability issue

[5:36:44 PM] Gojko Adzic: so should be better explained somewhere

[5:36:52 PM] Helena: yes, correct

[5:36:56 PM] neelima: I wasn't able to see the mindmap at all, it moved out of the screen

[5:37:00 PM] Gojko Adzic: anything where people have a different assumption is a usability issue

[5:37:45 PM] Gojko Adzic: @Neelima - observation #2 is as expected, this is how mindmapping works in general. So I would improve this observation by proposing an alternative functionality if you can think of something better

[5:37:59 PM] Gojko Adzic: all in all, interesting report

[5:38:31 PM] Gojko Adzic: @Helena - observation #1 is a great example of a test report for me

## WT 92: Mindmap: Session Transcript

---

[5:38:39 PM] Gojko Adzic: you identified how something works and raised a concern

[5:39:03 PM] neelima: Thank you Gojko

[5:39:05 PM] Gojko Adzic: this is kind of what most of our users wanted actually. default text (one we put in) is preselected so you can just start typing over it

[5:39:23 PM] Gojko Adzic: when they put in their text, editing a node should continue to append, not overwrite.

[5:39:38 PM] Gojko Adzic: this isn't really documented anywhere, so another usability issue for new users

[5:40:08 PM] Gojko Adzic: @Helena - I assume "Navigation" is what we just discussed?

[5:40:21 PM] Helena: yes!

[5:40:45 PM] Gojko Adzic: Ctrl+Shift+Z is a but, nicely spotted

[5:41:03 PM] Gojko Adzic: My colleague mapped Cmd+Shift+Z on Mac but forgot to map it on windows

[5:41:48 PM] Gojko Adzic: My menu hint is also a good usability observation

[5:41:54 PM] Gojko Adzic: so you found quite a few usability problems

[5:42:16 PM] Helena: A sidenote on usability: I think entering some fun text when creating new nodes is a fun idea, especially if people are new to mindmaps. If it's witty, I'm OK with it. But as a daily user of mindmaps, I may eventually prefer to just get a new empty node. Or will you be entering more witty remarks? It could be a fun "edge" to your product but you could consider taking it further.

[5:42:20 PM] Gojko Adzic: what did you mean by "also, I can kind of understand the concept of book"

[5:42:33 PM] Helena: sorry about that... I forgot to finish my sentence

[5:43:15 PM] Gojko Adzic: OK, so those are the reports I could open from dropbox

[5:43:18 PM] Gojko Adzic: file transfers failed

[5:43:25 PM] Gojko Adzic: if you want to send me an e-mail to [gojko@neuri.co.uk](mailto:gojko@neuri.co.uk)

[5:43:28 PM] Gojko Adzic: I can go through them as well

[5:44:19 PM] Weekend Testing: My report is here: <http://weekendtesting.com/wp-content/uploads/2013/03/Ajay-Notes.txt>

[5:44:43 PM] Weekend Testing: hope you are able to download without any need for authentication

## WT 92: Mindmup: Session Transcript

---

[5:44:46 PM] Helena: what I meant was that I first thought that this menu would list all my maps. but then I hovered on the right across the X in the menu and it said bookmark. then I was thinking if it's just a version of the map? so I wasn't entirely sure of the terminology. why was "bookmark" picked?

[5:45:09 PM] gojkoadzic: bookmark as in browser bookmarks

[5:45:26 PM] Weekend Testing: and this is Suman's [http://weekendtesting.com/wp-content/uploads/2013/03/Suman\\_BUG\\_Report.txt](http://weekendtesting.com/wp-content/uploads/2013/03/Suman_BUG_Report.txt)

[5:45:30 PM] Helena: I understand... but the main kink says My Maps not My Bookmarked Maps...

[5:45:34 PM] suman\_athuluri: @Gojko : I emailed my report to you .

[5:45:39 PM] gojkoadzic: clicking on X doesn't really delete a map

[5:45:46 PM] gojkoadzic: it just removes it from "my maps"

[5:45:50 PM] gojkoadzic: and we wanted to make it clear

[5:46:08 PM] Dwarika Dhish Mishra: @Gojko I have also mailed you my observation

[5:46:12 PM] gojkoadzic: Ajay: Can we avoid - authentication part every time the browser is brought to foreground?

[5:46:18 PM] gojkoadzic: what happened here?

[5:46:19 PM] Helena: well, the message told me the map is removed from bookmarks and I couldn't see it on the menu. but then again I wasn't told WHERE it is

[5:47:07 PM] Weekend Testing: I minimized the browser. When I re-launched it, the banner appeared - loading your map - loading Google Drive APIs - authenticating

[5:47:28 PM] gojkoadzic: ah, ok... unfortunately this has to do with google

[5:47:45 PM] gojkoadzic: minimizing and re-launching refreshes the page, it seems

[5:47:49 PM] gojkoadzic: but a good observation

[5:47:54 PM] gojkoadzic: we can look into that and see if we can avoid it

[5:48:04 PM] Weekend Testing: ok but I can always replicate the black part - the keyboard section just blacks out.

[5:48:17 PM] gojkoadzic: that's a serious issue, nicely spotted

[5:48:22 PM] gojkoadzic: and well documented

[5:48:26 PM] gojkoadzic: so we'll investigate and fix it

## WT 92: Mindmap: Session Transcript

---

[5:48:52 PM] Weekend Testing: [http://weekendtesting.com/wp-content/uploads/2013/03/Ajay\\_Issue\\_Orientation.png](http://weekendtesting.com/wp-content/uploads/2013/03/Ajay_Issue_Orientation.png)

[5:48:54 PM] gojkoadzic: I'd perhaps improve the test report by offering more suggestions

[5:49:10 PM] Weekend Testing: Sure.

[5:49:16 PM] gojkoadzic: similar to other usability issues

[5:49:30 PM] gojkoadzic: suggesting how to improve is quite interesting

[5:49:43 PM] gojkoadzic: because you're probably dealing with a different set of assumptions

[5:50:00 PM] gojkoadzic: so just saying something works as described isn't as useful as suggesting how to do it differently

[5:50:11 PM] gojkoadzic: eg "On saving, the map is centered on the mobile screen"

[5:50:15 PM] gojkoadzic: this is by design

[5:50:22 PM] Weekend Testing: I get that, thanks. Helps clarify the assumptions too.

[5:50:25 PM] gojkoadzic: you identified it as unexpected

[5:50:40 PM] gojkoadzic: and the report would be better if you suggested why that's wrong and how to improve

[5:50:41 PM] gojkoadzic: improve

[5:50:49 PM] gojkoadzic: otherwise it's just telling me what I already know :)

[5:51:12 PM] gojkoadzic: similar for multiline

[5:51:17 PM] gojkoadzic: great observations, in any case

[5:51:55 PM] Weekend Testing: With multiple child nodes, if I had to work on the third child node and with the map being centered on saving, I have to move to edit. Instead, if it retained the focus as it was before saving, it will be easy to edit.

[5:52:13 PM] gojkoadzic: that's a great suggestion

[5:52:24 PM] gojkoadzic: and it explains the context as well

[5:52:32 PM] gojkoadzic: so this is something I can work with much better

[5:52:43 PM] gojkoadzic: @Suman, I'm looking at your report now

[5:53:01 PM] Helena: I just realized I forgot to add any version info about the browser I was using... so I updated my file with that info

## WT 92: Mindmap: Session Transcript

---

[5:53:06 PM] gojkoadzic: re "bug 1"

[5:53:18 PM] gojkoadzic: I'm not sure I understand it - perhaps a screenshot would help

[5:53:49 PM] gojkoadzic: @Neelima's first issue benefited greatly from a screenshot, because it helped me spot our different assumptions

[5:53:55 PM] Helena: I think I get... it's a similar thing that I saw

[5:54:00 PM] gojkoadzic: here isn't obvious we have different assumptions, but I don't know what

[5:54:05 PM] suman\_athuluri: it's the same navigation issue ... you can't scroll using the scroll bar if the map is large

[5:54:16 PM] gojkoadzic: ok, so it's just scrollbars not appearing

[5:54:25 PM] gojkoadzic: can you actually scroll?

[5:54:39 PM] suman\_athuluri: it's appearing ... but I am not able to scroll till the end of the map ....

[5:54:42 PM] gojkoadzic: (not drag, just scroll left-right on the trackpad)

[5:54:50 PM] neelima: For observation #2

In shortcut keys it says Backspace or DEL: Remove node

Instead it could be made more clear saying deleting parent node will delete the child nodes or with any proper description.

When a node is deleted the mindmap should be refreshed or moved to the center of the screen should resolve the problem.

[5:55:21 PM] suman\_athuluri: but using mouse I can drag the screen and go to the end of the map ...

[5:55:27 PM] gojkoadzic: @Neelima - first part 5 points

[5:55:32 PM] gojkoadzic: second part of that isn't particularly good

[5:55:45 PM] gojkoadzic: when you say "resolve the problem", what is the problem - perhaps explain that better

[5:56:42 PM] gojkoadzic: @suman - your second issue is great

[5:56:53 PM] gojkoadzic: nicely explained, steps to reproduce, suggestion of what should happen

## WT 92: Mindmup: Session Transcript

---

[5:57:23 PM] gojkoadzic: third suggestion is also good, you propose an action and explain the context

[5:57:34 PM] gojkoadzic: I disagree with the solution you proposed, but as a report it's great

[5:57:42 PM] gojkoadzic: because it allows us to sit down and talk about it

[5:58:07 PM] gojkoadzic: report #4 can also benefit either from a screenshot

[5:58:09 PM] gojkoadzic: or a link to a map

[5:58:37 PM] gojkoadzic: with many web sites (mindmup included), you can actually bring the system into a state to show the problem and just send a link

[5:58:37 PM] suman\_athuluri:

<http://www.mindmup.com/map/a19ba5681076a40130c90f123138132b83>

[5:59:09 PM] gojkoadzic: eg when you say a big map

[5:59:09 PM] neelima: when i keep on creating new nodes the mindmap is moving out of the computer screen and when i delete the nodes still the screen is just like before and i can't see the scroll bar, you can observe this in the attached screenshot..

[5:59:17 PM] gojkoadzic: this can hide a lot of different assumptions

[5:59:42 PM] suman\_athuluri:

<http://www.mindmup.com/map/a19ba5681076a40130c90f123138132b83>

[5:59:45 PM] gojkoadzic: big could be space, number of nodes, size of a particular node

[6:00:08 PM] suman\_athuluri: in this map I selected a last node and tried to move it upwards ...

[6:00:13 PM] gojkoadzic: great

[6:00:18 PM] gojkoadzic: that's what the report should have said

[6:00:39 PM] gojkoadzic: so when you're talking about relative sizes

[6:00:54 PM] gojkoadzic: this is where Ajay's suggestion about resolution also becomes important

[6:01:01 PM] suman\_athuluri: ok

[6:01:12 PM] gojkoadzic: so a perfect report would include that, the action you took, and the resolution

[6:01:16 PM] gojkoadzic: or a screenshot

[6:01:22 PM] suman\_athuluri: ok

[6:01:25 PM] Helena: or a video...

## WT 92: Mindmup: Session Transcript

---

- [6:01:34 PM] gojkoadzic: (it's a good observation, nicely caught)
- [6:01:58 PM] gojkoadzic: bug 5 "Repo : Click ctrl+P , not pasting in chrome."
- [6:02:06 PM] gojkoadzic: this was never intended to work like this
- [6:02:14 PM] gojkoadzic: so it would be interesting to see why you assumed it would paste
- [6:02:20 PM] gojkoadzic: perhaps a bug in documentation
- [6:02:30 PM] suman\_athuluri: ok in the documentation it sayd that use ctrl +p to paste
- [6:02:32 PM] Helena: nope: Ctrl+V or P
- [6:02:33 PM] suman\_athuluri: yes correct
- [6:03:07 PM] suman\_athuluri: oh ok ... just mises it .. thought it is ctrl +p
- [6:03:11 PM] gojkoadzic: @Dwarika - I'm looking at your report now
- [6:04:04 PM] gojkoadzic: first observation (re performance)
- [6:04:21 PM] gojkoadzic: when reporting performance, it's crucial to document the environment
- [6:04:40 PM] Dwarika Dhish Mishra: I am using safari on Win 7
- [6:04:43 PM] Dwarika Dhish Mishra: 32 bit
- [6:04:44 PM] gojkoadzic: so you could improve this report significantly by saying what browser, computer, resolution
- [6:04:46 PM] gojkoadzic: ok
- [6:05:03 PM] gojkoadzic: also, performance reports can often hide a lot of assumptions
- [6:05:20 PM] gojkoadzic: so it would be better to state a few concrete actions instead of "responding is slow"
- [6:05:29 PM] gojkoadzic: eg "when I try to edit a new node, it takes 3 seconds"
- [6:05:52 PM] Dwarika Dhish Mishra: ohk
- [6:06:06 PM] gojkoadzic: this will provide me with more context on how to test if I've improved it
- [6:06:18 PM] gojkoadzic: otherwise I can improve something unrelated and say it's fixed
- [6:06:22 PM] gojkoadzic: and you still have a problem
- [6:06:46 PM] Dwarika Dhish Mishra: ok there is one issue that i observer

## WT 92: Mindmap: Session Transcript

---

Shift+Space

[6:07:14 PM] gojkoadzic: re second issue "successive enters"

[6:07:16 PM] Dwarika Dhish Mishra: in which when i m selecting any color or just keeping cursor on it and hitting left button of mouse then

[6:07:36 PM] gojkoadzic: does this happen in a particular speed

[6:07:41 PM] Dwarika Dhish Mishra: ya

[6:07:47 PM] gojkoadzic: successive action errors are often tied to timing

[6:08:04 PM] Dwarika Dhish Mishra: so for that we need to include the spacing between two enter button click na

[6:08:05 PM] gojkoadzic: so when investigating issues like that, it's always good to explore with variations of timing

[6:08:40 PM] gojkoadzic: it's a great bug you've caught

[6:08:57 PM] gojkoadzic: the screenshot helps quite a lot

[6:09:35 PM] gojkoadzic: re "shift-tab" report

[6:09:58 PM] gojkoadzic: very similar to the stuff we discussed above, nicely explained context

[6:10:06 PM] gojkoadzic: and a suggestion on how to improve, so good!

[6:10:30 PM] gojkoadzic: I don't find a particular value for things that worked fine to be reported, but this again depends on who is reading the report

[6:10:44 PM] gojkoadzic: so it might be worth checking before a session should you document stuff you did

[6:10:46 PM] gojkoadzic: or just the findings

[6:11:02 PM] Dwarika Dhish Mishra: then i think we need some prompt message like keep spacing between clicking shift+tab

[6:11:26 PM] Dwarika Dhish Mishra: i have just find it in this session

[6:11:39 PM] gojkoadzic: "/ or Shift+Up: Expand or collapse children - not working for me ( i haven't notice any thing while clicking this combination of keys)"

[6:11:59 PM] gojkoadzic: this could be improved by again attaching a screenshot or a map link

[6:12:03 PM] gojkoadzic: and saying which node you tried it on

## WT 92: Mindmap: Session Transcript

---

[6:12:05 PM] Dwarika Dhish Mishra: ya when i was htting these key combination nothing was changing

[6:12:29 PM] Dwarika Dhish Mishra: ok i will send you the same with detail explanation

[6:12:31 PM] gojkoadzic: "nodes are getting screwed some time if we are hitting key combination multiple time"

[6:12:41 PM] Dwarika Dhish Mishra: ya

[6:12:45 PM] gojkoadzic: similar .... a screenshot would be fantastic

[6:12:47 PM] Dwarika Dhish Mishra: like CTRL+z

[6:12:56 PM] gojkoadzic: and if it's multiple combination, then timing is also a good thing to explore so after findng a bug like this, I'd explore if it happens every time, only when I press quickly

[6:13:23 PM] gojkoadzic: and how many times it needs to happen

[6:14:03 PM] gojkoadzic: in general, multiple actions are tricky bugs to reproduce as they depend on timing, so bug reports are better if they include that information

[6:14:03 PM] Dwarika Dhish Mishra: ok one more thing when we are clicking Del button then we are able to delete all nodes but we cnt delet the parent node

[6:14:05 PM] Dwarika Dhish Mishra: why

[6:14:17 PM] gojkoadzic: when you say parent, is that the root?

[6:14:22 PM] Dwarika Dhish Mishra: ya

[6:14:26 PM] Dwarika Dhish Mishra: root node

[6:14:30 PM] gojkoadzic: this is by design

[6:14:36 PM] Dwarika Dhish Mishra: ok

[6:14:41 PM] gojkoadzic: so again, you might have stumbled upon a usability issue

[6:14:46 PM] gojkoadzic: which is great, and you should report it

[6:15:02 PM] Dwarika Dhish Mishra: One issue

1- Click on shift+space

2- enter any text like red

3- list of color would appear as drop down

## WT 92: Mindmap: Session Transcript

---

4- use your cursure on color and click on left mouse

Expected- Node color should change to that selected color

Actual- not changing but color changes as we hit the color twice

[6:15:05 PM] gojkoadzic: similar to things we discussed before, this is best if it includes a suggestion how to fix

[6:15:22 PM] gojkoadzic: this is a nice bug report

[6:15:27 PM] Weekend Testing: Folks, we have ten mins left

[6:15:44 PM] gojkoadzic: ok, last things

[6:15:45 PM] gojkoadzic: 1- When we are hitting CTRL+O (Wo) not Zero

[6:16:01 PM] gojkoadzic: we don't do anything special for this... so it might be a documentation bug

[6:16:06 PM] gojkoadzic: what did you expect to happen?

[6:16:46 PM] Dwarika Dhish Mishra: i was just expecting that through this we would be able to add some picture or some mbp file in nodes

[6:17:00 PM] Dwarika Dhish Mishra: but once i select the pics it opens in new windpw

[6:17:13 PM] gojkoadzic: did you find that in documentation anywhere?

[6:17:16 PM] Dwarika Dhish Mishra: no

[6:17:26 PM] gojkoadzic: ok, so it's more a feature suggestion then :)

[6:17:27 PM] Dwarika Dhish Mishra: this is just the result of exploration

[6:17:37 PM] gojkoadzic: have we done everyone?

[6:17:48 PM] gojkoadzic: or did I forget to look at someone's report?

[6:17:53 PM] Dwarika Dhish Mishra: ok i will send you the detail of all issue offline

[6:17:56 PM] Dwarika Dhish Mishra: on your mail

[6:18:27 PM] Weekend Testing: Thanks Gojko for your detailed explanation and thanks testers for the issues.

[6:18:32 PM] gojkoadzic: thanks a lot

[6:18:35 PM] gojkoadzic: I hope my comments made sense

## WT 92: Mindmup: Session Transcript

---

[6:18:41 PM] gojkoadzic: great work everyone!

[6:18:45 PM] Dwarika Dhish Mishra: Thank you Mr Gojko

[6:18:51 PM] gojkoadzic: thanks for helping us test this and you found lots of good things to improve

[6:18:57 PM] Weekend Testing: All the reports and the entire chat transcript will be uploaded to [www.weekendtesting.com](http://www.weekendtesting.com)

[6:19:11 PM] Koh Takahashi: Thanks all

[6:19:14 PM] gojkoadzic: fantastic

[6:19:15 PM] Dwarika Dhish Mishra: Thanks all

[6:19:15 PM] gojkoadzic: thanks

[6:19:20 PM] Helena: btw, Gojko, do you also test on Chrome Canary? it doesn't seem fully functional there... but maybe this would be a too early in most cases

[6:19:55 PM] gojkoadzic: Canary is too early for us

[6:19:59 PM] neelima: I enjoyed the session, thank you all

[6:20:06 PM] gojkoadzic: we tend to test anything that has more than 2% of our users

[6:20:11 PM] Helena: ok, good to know!

[6:20:20 PM] gojkoadzic: browsers used by less than 2% are by business decision not tested :)

[6:21:10 PM] gojkoadzic: thanks very much

[6:21:56 PM] Helena: you're most welcome!

[6:22:04 PM] Dwarika Dhish Mishra: Most Welcome

[6:22:15 PM] Dwarika Dhish Mishra: this session proves to be great learning for me

[6:22:37 PM] Dwarika Dhish Mishra: so once again thank you all and hope to meet again in next session

[6:23:43 PM] neelima: I tried to explain that scenario in better way please check my updated document.

[6:23:51 PM] gojkoadzic: ok

[6:23:53 PM] neelima: here is the link:

[https://www.dropbox.com/s/ye09ts6tmgdqaup/Mindmap\\_Shortcut%20keys\\_24Mar2013.docx](https://www.dropbox.com/s/ye09ts6tmgdqaup/Mindmap_Shortcut%20keys_24Mar2013.docx)

[6:24:15 PM] Weekend Testing: Thanks all for joining. Hope to see you in next session.

[6:24:47 PM] neelima: Thanks Ajay

## WT 92: Mindmup: Session Transcript

---

[6:24:55 PM] gojkoadzic: Thanks Ajay!

[6:25:09 PM] Dwarika Dhish Mishra: Thanks Ajay !!!!!